

United States Postal Service®

INDUSTRYALERT

October 3, 2022

Coming Soon! Launch of the New myMSSC Portal

The United States Postal Service is excited to share the launch of a free new tool – **myMSSC Portal** – at the end of this month, **October 2022**. It is an interactive customer portal accessible 24 hours a day, 7 days a week with a wide range of capabilities:

- Submit service requests in your own words
- Manage the progress of your service requests in real-time
- Locate past service requests quickly in your service request history
- Search FAQ materials to find the information you need any time

Please be on the lookout for future instructions on how to sign up to receive access to the myMSSC Portal.

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